

Cameron Lovelace
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Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We need alternatives. AT&T double charged my wife when she started service with them at her business, by creating two lines, resulting in thousands of dollars in over charges by the time she finally caught it. I'm not sure this double charge wasn't intentional. I believe this should be investigated, just look at Wells Fargo, but I digress... After many time consuming phone calls, my wife was told multiple times that this was a mistake and that she would receive a refund. The refund never came and eventually she gave up on it, even though numerous representatives of AT&T assured her the refund was due. While my wife and I understand that it is ultimately our responsibility to ensure we're not being ripped off, these large companies make it nearly impossible to have any accountability. That is why we need alternatives. Prove to the American people that you stand with the American people and that you're not beholden to large companies and corporations. Prove that America is a democracy and not an Oligarchy. There is plenty of room here for everyone to be successful.

Sincerely,

Cameron Lovelace